

# TERMS AND CONDITIONS FOR RESERVATIONS

We are pleased to offer the ability to make an online reservation. Please note, by making an online reservation, you agree to the terms of service of this feature.

1. Your email confirmation will serve as your contract, and you will be bound to the terms and conditions herein.
2. Cookies must be enabled on your device in order to use this feature.
3. All reservations require a payment in full.
4. Maximum of 6 bowlers per lane
5. **Bowling lanes must be cleared 15 minutes after the end of a scheduled reservation to allow for the incoming reservation/wait list.**
6. A reservation must be cancelled within 48 hours of the scheduled reservation start time to receive a **Suburban Lanes Gift Card**. **Cash refunds will not be issued**. To cancel a reservation prior to the deadline cancellation date, please contact Suburban Lanes by phone at **(304)-599-3522**.
7. When making a reservation please remember to book as accurately as possible. For example, if you only book your bowling lanes for 1 ½ hours and after arriving you decide you want to extend your visit, you will **NOT be able to extend your experience if there is another reservation or a waiting list for bowling**.
8. In the event that your group is late and the lanes were available, you will forfeit, without refund, the amount of time to allow your group to finish as originally scheduled. **We will not extend the time if you arrive late.**
9. Reservations made online may not be combined with other discounts or offers.
10. Any discounts automatically applied by the reservation system are only valid for the date and time selected. Changing your reservation to a different date and time will void any discounts applied.
11. A confirmation will be automatically generated by the system. Please present this confirmation when you check-in. Also, as a reminder, if you are making this reservation from your place of work, please make certain that you set the bowl@suburbanlanes.com to your “safe senders” list in your email program, as certain business spam filters may flag your confirmation as spam.
12. Food or beverages purchased elsewhere are not allowed inside Suburban Lanes. Groups interested in outside catering may contact the center for options in this situation.
13. Although we strive to provide the best services to our guests, occasionally there is a mechanical breakdown or other unexpected circumstance (such as inclement weather) that causes a delay or change in your reservation. Suburban Lanes reserves the right to alter the number of lanes available or to alter the times available for your event, without compensation to your group, without notice.
14. These terms and conditions are subject to change without notice.